Use of Force Recommendation 61

Make Policies and Procedures Accessible to Public from Homepage

Agenda

- Objective
- Recommendation Highlights
- Current Navigation
- Gap Analysis
- Industry Trends
- Pros and Cons
- Proposed Action
- Questions

Objective

Bridge relationships with the community built on the foundations of trust and transparency.

Recommendation Highlights

*MPD follows promising practices by making policies available online through its website, but PERF further recommends the policies be **more** accessible, as they currently can only be found by navigating through several levels of webpages.*

Current Navigation to the Department Policies

Mesa Police Department Website

Second option for public;

Google

Google search for "Mesa PD Policy" takes viewer immediately to policy.

- Realistically, this is probably how they're going to search for it.

Gap Analysis

Recommendation

*PERF recommends MPD's policies be **more** accessible, as they currently can only be found by navigating through several levels of webpages.*
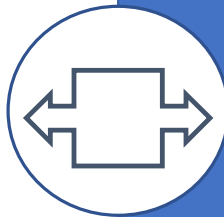
Industry Trends

Pros and Cons

*Reasons **for** adopting the recommendation*

- *Customer service*

- *Less requests on staff*

- *Enhances transparency*

*Reasons **against** adopting the recommendation*

- *Competing priorities on the website*

- *Policies are not in the top 10 webpages*

Proposed Action

Adopt PERF's recommendation for the department policies to be **more** accessible on MPD's webpage.

? Discussion